

CISOA 2022 Technology Summit Agenda at a Glance Version 030922



Please note that some of the sessions and placement are subject to confirmation and may change as we finalize the agenda, and that presenter cancellation is out of our control. All times listed are Pacific Daylight Time (PDT).

Sunday, March 20th

9:00 a.m. to 5:00 p.m. 2021-22 CISO Certification Program – Room 200 A/B					
12:00to 1:00 p.m. Lunch for CISOA Board and CISO Certification Program -- Room 202 A/B					
12:00 to 6:30 p.m. Summit Check-In / Information Desk – Exhibit Hall Pre-Function Area					
1:00 to 5:00 p.m. Pre-Conference Sessions <i>(separate fee; limited to 50 participants each in most cases; any sessions not achieving a minimum of five participants by midnight on March 10th will be cancelled and those registered participants will be invited to switch to other sessions)</i>					
Responding to a Data Breach Event and Effectively Responding to California Public Records Act and e-Discovery Requests <i>(McGlocklin)</i> Room 104B	Ethos Integration Programming Fundamentals <i>(Feighan)</i> -- open to both Banner and Colleague customers Room 100	Action Item Processing and Banner Communication Management <i>(Trepowsky)</i> Room 106	Testing for Resiliency of EC2 Instances AND Deploying a Reliable Multi-Tier Infrastructure using CloudFormation – A Hands - On Session <i>(Mauss, Trunnell)</i> Room 105	Understanding the Boundaryless Network <i>(Heath)</i> Room 103	Preparing for an IT Management Position (CISOA) Room 107
4:30 to 6:30 p.m. Opening Reception with Exhibitors – Exhibit Hall A					
6:30 to 8:00 p.m. Welcome Dinner & Certification Program Graduation (at hotel) – Lake Gregory / Silverwood, DoubleTree					
8:00 to 10:00 p.m. Late Night Hospitality (at hotel) – Courtyard (pavilion by pool), DoubleTree					

Monday, March 21st

7:00 to 8:00 a.m. Breakfast (at hotel) – Lake Gregory / Silverwood, DoubleTree				
7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open – Exhibit Hall Pre-Function Area and Hall A				
8:00 to 9:00 a.m. Opening General Session and Keynote – Awaken YOUR Futuristic Mindset presented by Dr. Parminder K. Jassal, Chief Executive Officer (CEO), Unmudl Public Benefit Corp. & SocialTech.ai – Ballroom C				
9:00 to 9:15 a.m. Break				
9:15 to 10:15 a.m. Concurrent Session #1 <i>(primary track noted above each topic title)</i>				
Diversity, Equity, and Inclusion Room 100 1A: Identifying Equity Gaps in Student Engagement and Achievement in the New Virtual Learning World <i>(Ulate, Aldrich)</i>	Statewide Initiatives Room 107 1B: The CCC Technology Center: 25 Years and Counting <i>(Coleman)</i>	ERP/SIS Room 200C 1C: Ellucian and the CCC's <i>(Prasad, Gianforte)</i>	Security Ballroom B 1D: How Does FHDA Stop the Fraudulent Student Applications? <i>(Shih, Woo, Gavali, Li, Moreau)</i>	Leadership Room 103 1E: Get & Graduate More Students with Integrated Academic Operations AWS: Managed Services and DIY Can Coexist <i>(Drollinger)</i>
Mobile/Portal/Remote Operation Room 200A/B 1F: Smart Messaging Using Banner Communication Management (BCM) <i>(Sequeira, Heasley, Fahey, Maliglig)</i>	Cloud Room 106 1G: Los Rios CCD Secures Hybrid Cloud Solution with CDWG and Palo Alto Networks <i>(Quaranta, Chongco,Bola)</i>	Legal/Compliance Ballroom A 1H: It's the Law Now <i>(McGlocklin)</i>	Statewide Initiatives Room 104B 1I: Choose Your Own (College) Adventure: Student Onboarding Made Easy <i>(Coleman)</i>	Cloud Room 105 1J: Go Paperless with NextGen-Next Gen Web Solutions <i>(Garcia, McCall)</i>
10:15 to 11:15 a.m. Refreshment Break with Exhibitors – Exhibit Hall A				
11:15 a.m. to 12:15 p.m. Concurrent Session #2 <i>(primary track noted above each topic title)</i>				
ERP/SIS – Banner Room 104B 2A: What's New with Banner Student and Financial Aid? <i>(Smith)</i>	ERP/SIS Ballroom B 2B: Ellucian Cloud: Your Path Forward <i>(Hanner)</i>	Leadership Room 100 2C: Leadership Through the Pandemic and Beyond <i>(Pham)</i>	Security Ballroom A 2D: Financial Aid Fraud <i>(Lane, Goudy)</i>	Technical, Planning/Project Management Room 200C 2E: Improving Endpoint Management Using MECM (SCCM) <i>(Dadomo, Khaou)</i>
Cloud Room 103 2F: How I Learned to Stop Worrying and Love the AWS Transit Gateway <i>(Jurado)</i>	ERP/SIS – Colleague Room 200A/B 2G: Ellucian Banner Overview 101 <i>(Trepesowsky)</i>	Statewide Initiatives Room 107 2H: CCCC MIS Updates <i>(Hoig)</i>	Cloud Room 106 2I: Learn about SJECCD's Cloud Experience with Ferrilli, Ellucian, & AWS <i>(Sinacola, Thomas, Oklander)</i>	Cloud Room 105 2J: AWS: Managed Services and DIY Can Coexist <i>(Moser, Bixler, Gonzalez)</i>
12:15to 1:15 p.m. Lunch & Awards – Exhibit Hall B				
1:15 to 1:30 p.m. Break				
1:30 to 2:30 p.m. Concurrent Session #3 <i>(primary track noted above each topic title)</i>				
Statewide Initiatives Room 100 3A: Helping Colleges Help Themselves <i>(Lee, Fiero, Thuston)</i>	ERP/SIS – Banner Ballroom B 3B What's New with Banner Human Resources and Finance? <i>(Prasad, Johnson, Court)</i>	ERP/SIS Ballroom A 3C Ellucian Ethos as Your Integration Platform <i>(Feighan)</i>	Security Room 200C 3D: Active Directory, Exchange and Fileshare Auditing <i>(Zograbyan, Murguia)</i>	Cloud Room 103 3E: Taming Product Integrations with Python and Containers <i>(White, Rose, Baig)</i>
Statewide Initiatives Room 107 3F: CVC Exchange: Becoming a Home and Teaching College <i>(Vogt, Murray)</i>	ERP/SIS – Banner Room 200A/B 3G: What's New with Colleague Student and Financial Aid? <i>(Smith)</i>	Statewide Initiatives Room 104B 3H: CCC Security Center Overview <i>(Coleman)</i>	Statewide Initiatives Room 106 3I: Starfish Implementation Case Study <i>(Steffens)</i>	Cloud Room 105 3J: Reducing Complexity with Integration <i>(Holt, Sims)</i>

2:30 to 3:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions – *Exhibit Hall A*

3:30 to 4:30p.m. Concurrent Session #4 (primary track noted above each topic title)

<p><i>ERP/SIS – Banner Room 107</i> 4A: All About the CalGrant Financial Aid Process (Prasad, Ross, Sredanovich, Turimella)</p>	<p><i>ERP/SIS – Banner Room 200C</i> 4B: Calling RESTful APIs from the Database (Chiang)</p>	<p><i>ERP/SIS Ballroom B</i> 4C: The Only "Experience" Your Constituents Need (TBD)</p>	<p><i>Security Room 104B</i> 4D: Implementing and Leveraging Okta as Your IAM Solution (Rocha, Orenca, Oberlin)</p>	<p><i>Legal/Compliance Room 100</i> 4E: Drafting and Updating Accessible Use Policies (Young, Ruvalcaba)</p>
<p><i>Mobile/Portal/Remote Operation Room 103</i> 4F: Talk is Cheap When Your Phone System Lives in the Cloud (Jurado)</p>	<p><i>ERP/SIS – Colleague Room 200A/B</i> 4G: Colleague CAL ISIR Automation (Lane, Goudy)</p>	<p><i>Statewide Initiatives Ballroom A</i> 4H: Fraud Intervention within the CCC Admission and Onboarding Process (Teo)</p>	<p><i>ERP/SIS – Colleague Room 106</i> 4I: Deep Dive Into Colleague Self-Service (Smith)</p>	<p><i>ERP/SIS Room 105</i> 4J: Enabling Students with Information to Simplify Their Journey by Observing How Students Engage with Data (Blackwood, Blackmore)</p>

4:30 to 6:30 p.m. Presidents Reception with Exhibitors – *Exhibit Hall A*

8:00 to 10:00 p.m. Late Night Hospitality (at hotel) – *Lake Arrowhead, DoubleTree*

Tuesday, March 22nd

7:00 to 8:00 a.m. Breakfast (at hotel) – *Lake Gregory / Silverwood, DoubleTree*

7:30 a.m. to 4:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open (until 12:30 p.m.) – *Exhibit Hall Pre-Function Area and Hall A*

8:00 to 9:00 a.m. General Session and Keynote – **Beyond Hiring: Creating Magnetic Workplaces that Retain Diverse Talent** presented by *Dr. Vijay Pendakur, Inaugural Vice President and Chief Diversity, Equity, and Inclusion Officer, Zynga, Inc.* – *Ballroom C*

9:00 to 10:00 a.m. Refreshment Break with Exhibitors | Spotlight Sessions – *Exhibit Hall A*

10:00 to 11:00 a.m. Concurrent Session #5 (primary track noted above each topic title)

<p><i>Diversity, Equity, and Inclusion Room 104B</i> 5A: Mobile Design: Scaling Access through Professional Development (Moseley, Rockey)</p>	<p><i>ERP/SIS -- Banner Ballroom B</i> 5B: 320 Deep Dive (Trepesowsky)</p>	<p><i>ERP/SIS Room 103</i> 5C: Elevating Enrollment Outcomes with CRM Recruit (Dawson)</p>	<p><i>Statewide Initiatives Room 100</i> 5D: CCC Accessibility Center: Who We Are and What We Do (Okinaka)</p>	<p><i>Cloud Room 200A/B</i> 5E: Banner Real-Time Canvas Integration with the Cumulus Data Adapter (White, Rose)</p>
<p><i>Mobile/Portal/Remote Operation Room 106</i> 5F: Where'd the Automated Reports Go? (Tully)</p>	<p><i>ERP/SIS – Colleague Room 200C</i> 5G: What's New with Colleague HR and Finance (Molter, Keith)</p>	<p><i>Legal/Compliance Ballroom A</i> 5H: It's the Law Now (McGlocklin)</p>	<p><i>Statewide Initiatives Room 107</i> 5I: Doing More With Less: How the CCC Technology Center Can Help Your College with Statewide Ed Tech Implementations (Thathuvswamy, Whitmore, Zalaket, Matousek)</p>	<p><i>Leadership Room 105</i> 5J: A Different Kind of Software Experience: Delta College's Journey to Unified Student Support (Pham)</p>

11:00 a.m. to 12:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions & Vendor Prizes – *Exhibit Hall A*

12:30 to 1:30 p.m. Lunch – *Exhibit Hall B*

1:30 to 1:45p.m. Break

1:45 to 2:45p.m. Concurrent Session #6 (primary track noted above each topic title)

<p><i>ERP/SIS – Banner Ballroom A</i> 6A: What's New in Student MIS for Banner (Trepowsky, Prasad)</p>	<p><i>ERP/SIS – Colleague Ballroom B</i> 6B: Curious about Workday HR/Finance/Payroll/Recruiting/Talent Management- Learn about 3 CCCs Success Going Live (Conrad, KilberRebman, Philip, Keys, Weiss)</p>	<p><i>Security Room 107</i> 6C: Update on Anti-Fraud Efforts (Heath, Lundy-Wagner)</p>	<p><i>Technical, Planning/Project Management Room 200C</i> 6D: Steering the Adoption of a PM Solution (Kuhn, Hillard)</p>	<p><i>Cloud Room 103</i> 6E: Banner Managed Cloud - Lessons Learned and New Initiatives (Howard, Barnett, Shih, Saran, Nguyen, Jurado)</p>
<p><i>Student Services Room 200A/B</i> 6F: A Text Side Story: Text Nudging vs. Text Campaigns (Burrell, Hall)</p>	<p><i>TBD Room 106</i> 6G: TBD (TBD)</p>	<p><i>Statewide Initiatives Room 104B</i> 6H: 4CIS Update (Moreau, Moser, Rocha, Jones, Borges)</p>	<p><i>Statewide Initiatives Room 100</i> 6I: CCC TechConnect's New Service: An Easy and Equitable Way to Schedule and Facilitate Meetings Between Students, Faculty and Staff in the California Community Colleges System (Garcia)</p>	<p><i>Legal/Compliance Room 105</i> 6J: Drones on Campus and the Current Legal Landscape (McGlocklin, Kosilez)</p>

2:45 to 3:00 p.m. Break

3:00 to 4:00 p.m. Concurrent Session #7 (primary track noted above each topic title)

<p><i>Diversity, Equity, and Inclusion Room 103</i> 7A: How Accessibility Fits with Diversity, Equity and Inclusion (Okinaka)</p>	<p><i>ERP/SIS –Banner Ballroom A</i> 7B: How to Implement Ellucian Banner 9 Registration Self-Service (Trepesowsky)</p>	<p><i>ERP/SIS Room 200A/B</i> 7C: Discover the Student Lifecycle—Learn More About CRM Advise (Dawson)</p>	<p><i>Leadership Room 107</i> 7D: How We Launched SSO, Self-Service and a Portal During COVID and Didn't Turn It All Off (Hull)</p>	<p><i>Security Room 104B</i> 7E: Ransomware Readiness and Other 2022 Cybersecurity Concerns (Jackson)</p>
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<i>Statewide Initiatives Room 100</i>	<i>ERP/SIS – Colleague Room 200C</i>	<i>Statewide Initiatives Ballroom B</i>	<i>ERP/SIS –Banner Room 106</i>	<i>Mobile/Portal/Remote Operation Room 105</i>
7F: Chancellor’s Office Hours <i>(Lundy-Wagner)</i>	7G: Colleague Time Entry Self-Service <i>(Molter)</i>	7H: Understanding CCCAPPLY Threat Actors <i>(Khan, Stensager)</i>	7I: All About Banner CALBHR STRS Reporting <i>(Prasad, Wilder)</i>	7J: An AppStream Solution <i>(Moser, Bixler, Trunnell)</i>
4:00 to 4:15 p.m. Break				
4:15 to 5:15 p.m. CISOA Annual Business Meeting – <i>Lake Arrowhead</i>				
5:30 to 6:30 p.m. 3CBG & 4CUG Board Meetings – <i>Cedar Lake & Rainbow Lake (respectively)</i>				
6:30 to 8:00 p.m. Dinner (at hotel) – <i>Lake Gregory / Silverwood, DoubleTree</i>				
8:00 to 10:00 p.m. Late Night Hospitality (at hotel) – <i>Lake Arrowhead, DoubleTree</i>				

Wednesday, March 23rd

7:00 to 8:00 a.m. Breakfast (at hotel) – <i>Vineyard, DoubleTree</i>				
7:30 to 11:45 a.m. Summit Check-In / Information Desk (at hotel) – <i>Empire Foyer, DoubleTree</i>				
8:00 to 9:00 a.m. Concurrent Session #8 <i>(primary track noted above each topic title; at hotel)</i>				
<i>Diversity, Equity, and Inclusion Cedar Lake</i>	<i>ERP/SIS -- Banner Harvest</i>	<i>Security Grove</i>	<i>Technical, Planning/Project Management Rainbow Lake</i>	<i>Cloud Lake Arrowhead</i>
8A: Measure for Success: Leading Your Organization By the Numbers <i>(Jones)</i>	8B: All About Banner Employee Self-Service <i>(Prasad, Johnson)</i>	8C: Attack Patterns (such as Ransomware, Phishing, Windows Vulnerabilities) and Best Practices <i>(Khan, Suto)</i>	8D: At the Intersection of a Lot of Things: Facilities and Technology <i>(Saran, Dunn, Bush, Wu)</i>	8E: AWS Training: A Certification Path <i>(Moser, Apodaca)</i>
<i>ERP/SIS -- Colleague Keller Peak</i>	<i>Statewide Initiatives Lake Gregory</i>	<i>Statewide Initiatives Strawberry Peak</i>	<i>Technical, Planning/Project Management Hunters Peak</i>	<i>Legal/Compliance Lake Silverwood</i>
8F: Colleague Leave Self-Service <i>(Molter)</i>	8G: Eliminating Technical Barriers to the CVC Exchange <i>(Vogt, Murray)</i>	8H: CCCData: Data Access for Researchers <i>(Klein)</i>	8I: ITIL and Freshservice <i>(Camara, Johnson)</i>	8J: Automation, Artificial Intelligence and Student Data Analytics <i>(McGlocklin)</i>
9:00 to 9:15 a.m. Break				
9:15 to 10:15 a.m. Concurrent Session #9 <i>(primary track noted above each topic title; at hotel)</i>				
<i>Statewide Initiatives Harvest</i>	<i>Technical, Planning/Project Management Rainbow Lake</i>	<i>ERP/SIS Banner Keller Peak</i>	<i>Mobile/Portal/Remote Operation Lake Arrowhead</i>	<i>Legal/Compliance Lake Gregory</i>
9A: Building an Equitable Digital Future for the CCC System: Maturing the System’s and Local Enterprise Architecture <i>(Shah)</i>	9B: IDaaS’d and Confused: A Portal Guard Cloud Migration <i>(Specht, McMains)</i>	9C: Integration with DualEnroll.com using Ethos API <i>(Chiang)</i>	9D: Are You Intune with Microsoft Endpoint Manager? <i>(Solanki)</i>	9E: The California Public Records Act <i>(McGlocklin)</i>
<i>Statewide Initiatives Grove</i>	<i>Statewide Initiatives Lake Silverwood</i>	<i>Security Cedar Lake</i>	<i>Statewide Initiatives Hunters Peak</i>	<i>TBD Strawberry Peak</i>
9F: SuperGlue: How We’re Holding It Together <i>(Klein, Cohen)</i>	9G: Let’s Talk Tech Center Tools <i>(Coleman)</i>	9H: Phishing Email Awareness, Response and Mitigation <i>(Zograbyan, Murguia)</i>	9I: Financial Aid Automation in the CVC Exchange <i>(Vogt)</i>	9J: TBD (TBD)
10:15 to 10:30 a.m. Break				
10:30 to 11:30 a.m. Closing Session with Chancellor’s Office Update (at hotel) – <i>Vineyard, DoubleTree</i>				
11:30 a.m. to 12:30 p.m. CISOA Board Meeting & Summit Debrief – <i>Keller Peak</i>				
12:30 to 1:30 p.m. Lunch for CISOs – <i>Lake Gregory</i>				
1:00 to 5:00 p.m. 2022-23 CISO Certification Program – <i>Lake Silverwood</i>				
1:30 to 5:00 p.m. CISO Post-Conference Keynote & Sessions – <i>Lake Arrowhead</i>				
6:00 to 7:30 p.m. CISO Post Conference Dinner – <i>Lake Gregory</i>				
7:30 to 9:00 p.m. CISO Late Night Hospitality – <i>Lake Gregory</i>				

Thursday, March 24th

8:00 to 9:00 a.m. CISO Breakfast – <i>Lake Gregory</i>				
9:00 to 11:00 a.m. CISO Post-Conference Sessions & Closing – <i>Lake Arrowhead</i>				

Be sure to complete the survey for each session in the conference app and... be on the lookout for an overall Summit Survey. Your feedback is important for future planning. Thank you for joining us!