



CISOA 2022 Technology Summit TENTATIVE Agenda at a Glance

March 20-23, 2022 Version 020722

Please note that some of the sessions and placement are subject to confirmation and may change as we finalize the agenda, and that presenter cancellation is out of our control. All times listed are Pacific Daylight Time (PDT).

Sunday, March 20th

9:00 a.m. to 5:00 p.m. 2021-22 CISO Certification Program					
12:00 to 1:00 p.m. Lunch for CISOA Board and CISO Certification Program					
12:00 to 6:30 p.m. Summit Check-In / Information Desk					
1:00 to 5:00 p.m. Pre-Conference Sessions <i>(separate fee; limited to 50 participants each in most cases)</i>					
Responding to a Data Breach Event and Effectively Responding to California Public Records Act and e-Discovery Requests (AALRR)	Ethos Integration Programming Fundamentals (Ellucian) -- open to both Banner and Colleague customers	Banner Communication Management and Action Item Processing Deep Dive (Ellucian)	Testing for Resiliency of EC2 Instances and Deploying a Reliable Multi-Tier Infrastructure using CloudFormation – A Hands-On Session (AWS)	Understanding the Boundaryless Network (CCCCO)	Preparing for an IT Management Position (CISOA)
4:30 to 6:30 p.m. Opening Reception with Exhibitors					
6:30 to 8:00 p.m. Welcome Dinner & Certification Program Graduation (at hotel)					
8:00 to 10:00 p.m. Late Night Hospitality					

Monday, March 21st

7:00 to 8:00 a.m. Breakfast (at hotel)				
7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open				
8:00 to 9:00 a.m. Opening General Session and Keynote – Awaken YOUR Futuristic Mindset presented by <i>Dr. Parminder K. Jassal, Chief Executive Officer (CEO), Unmudl Public Benefit Corp. & SocialTech.ai</i>				
9:00 to 9:15 a.m. Break				
9:15 to 10:15 a.m. Concurrent Session #1 <i>(primary track noted above each topic title)</i>				
<i>Diversity, Equity, and Inclusion</i> 1A: Identifying Equity Gaps in Student Engagement and Achievement in the New Virtual Learning World (Ulate, Aldrich)	<i>Statewide Initiatives</i> 1B: The CCC Technology Center: 25 Years and Counting (Coleman)	<i>ERP/SIS - Banner</i> 1C: Ellucian Banner Overview 101 (Trepesowsky, Roney)	<i>Security</i> 1D: How Does FHDA Stop the Fraudulent Student Applications? (Shih, Woo, Gavali, Li, Moreau)	<i>Leadership</i> 1E: Get & Graduate More Students with Integrated Academic Operations AWS: Managed Services and DIY Can Coexist (Vogt)
<i>Mobile/Portal/Remote Operation</i> 1F: Smart Messaging Using Banner Communication Management (BCM) (Sequeira, Heasley, Fahey)	<i>Cloud</i> 1G: Los Rios CCD Secures Hybrid Cloud Solution with CDWG and Palo Alto Networks (Quaranta, Chongco, Bola)	<i>Legal/Compliance</i> 1H: It's the Law Now (AALRR)	<i>Statewide Initiatives</i> 1I: Choose Your Own (College) Adventure: Student Onboarding Made Easy (Coleman)	<i>Cloud</i> 1J: Go Paperless with NextGen-Dynamic Forms (McCall)
10:15 to 11:15 a.m. Refreshment Break with Exhibitors Spotlight Sessions				
11:15 a.m. to 12:15 p.m. Concurrent Session #2 <i>(primary track noted above each topic title)</i>				
<i>ERP/SIS - Banner</i> 2A: What's New with Banner Student and Financial Aid? (Smith)	<i>ERP/SIS</i> 2B: Ellucian Cloud: Your Path Forward (Zwarycz)	<i>Leadership</i> 2C: Leadership Through the Pandemic and Beyond (Pham)	<i>Security</i> 2D: Financial Aid Fraud (Lane, Windham)	<i>Technical, Planning/Project Management</i> 2E: Improving Endpoint Management Using MECM (SCCM) (Dadomo, Khaou)
<i>Cloud</i> 2F: How I Learned to Stop Worrying and Love the AWS Transit Gateway (Jurado)	<i>ERP/SIS - Colleague</i> 2G: What's New with Colleague HR and Finance (Molter, Clayton)	<i>Statewide Initiatives</i> 2H: CCCC MIS Updates (Hoig)	<i>Cloud</i> 2I: Learn about SJECCD's Cloud Experience with Ferrilli, Ellucian, & AWS (Sinacola, Thomas, Oklander)	<i>Cloud</i> 2J: AWS: Managed Services and DIY Can Coexist (Moser, Bixler, Gonzalez)
12:15 to 1:15 p.m. Lunch & Awards				
1:15 to 1:30 p.m. Break				

1:30 to 2:30 p.m. Concurrent Session #3 (primary track noted above each topic title)

<i>Statewide Initiatives</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Security</i>	<i>Cloud</i>
3A: Helping Colleges Help Themselves (<i>Lee, Fiero, Thuston</i>)	3B What's New with Banner Human Resources and Finance? (<i>Wildner, Roney, Court</i>)	3C Ellucian Ethos as Your Integration Platform (<i>Feighan</i>)	3D: Active Directory, Exchange and Fileshare Auditing (<i>Zograbyan, Murguia</i>)	3E: Taming Product Integrations with Python and Containers (<i>White, Rose, Baig</i>)
<i>Statewide Initiatives</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	<i>Cloud</i>
3F: CVC Exchange – Becoming a Home and Teaching College (<i>Vogt</i>)	3G: Deep Dive Into Colleague Self-Service (<i>Smith</i>)	3H: CCC Security Center Overview (<i>Coleman</i>)	3I: Starfish Implementation Case Study (<i>Steffens</i>)	3J: Reducing Complexity with Integration (<i>Holt, Sims</i>)

2:30 to 3:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions

3:30 to 4:30p.m. Concurrent Session #4 (primary track noted above each topic title)

<i>ERP/SIS - Banner</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Security</i>	<i>Legal/Compliance</i>
4A: All About the CalGrant Financial Aid Process (<i>Prasad, Ross, Sredanovich, Turimella</i>)	4B: Calling RESTful APIs from the Database (<i>Chiang</i>)	4C: The Only "Experience" Your Constituents Need (<i>Yourtree</i>)	4D: Implementing and Leveraging Okta as Your IAM Solution (<i>Rocha, Orenica, Oberlin</i>)	4E: Drafting and Updating Accessible Use Policies (AALRR)
<i>Mobile/Portal/Remote Operation</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	<i>ERP/SIS</i>
4F: Talk is Cheap When Your Phone System Lives in the Cloud (<i>Jurado</i>)	4G: Colleague CAL ISIR Automation (<i>Lane, Windam</i>)	4H: Fraud Intervention within the CCC Admission and Onboarding Process (<i>Teo</i>)	4I: Wide Area Network Showcase: Meeting the Needs of KCCD's Vast Geography (<i>Taylor</i>)	4J: Enabling Students with Information to Simplify Their Journey by Observing How Students Engage with Data (<i>Blackwood, Blackmore</i>)

4:30 to 6:30 p.m. Presidents Reception with Exhibitors

Evening on Own

8:00 to 10:00 p.m. Late Night Hospitality (at hotel)

Tuesday, March 22nd

7:00 to 8:00 a.m. Breakfast (at hotel)

7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open (until 12:30 p.m.)

8:00 to 9:00 a.m. General Session and Keynote – Beyond Hiring: Creating Magnetic Workplaces that Retain Diverse Talent *presented by Dr. Vijay Pendakur, Inaugural Vice President and Chief Diversity, Equity, and Inclusion Officer, Zynga, Inc.*

9:00 to 10:00 a.m. Refreshment Break with Exhibitors | Spotlight Sessions

10:00 to 11:00 a.m. Concurrent Session #5 (primary track noted above each topic title)

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Statewide Initiatives</i>	<i>Cloud</i>
5A: Mobile Design: Scaling Access through Professional Development (<i>Moseley, Rockey</i>)	5B: 320 Deep Dive (<i>Trepesowsky</i>)	5C: Elevating Enrollment Outcomes with CRM Recruit (<i>Yourtree</i>)	5D: CCC Accessibility Center: Who We Are and What We Do (<i>Okinaka</i>)	5E: Banner Real-Time Canvas Integration with the Cumulus Data Adapter (<i>White, Rose</i>)
<i>Mobile/Portal/Remote Operation</i>	<i>TBD</i>	<i>Legal/Compliance</i>	<i>Statewide Initiatives</i>	<i>Leadership</i>
5F: Where'd the Automated Reports Go? (<i>Tully</i>)	5G: TBD (<i>Ellucian</i>)	5H: It's the Law Now (<i>AALRR</i>)	5I: Doing More With Less: How the CCC Technology Center Can Help Your College with Statewide Ed Tech Implementations (<i>Coleman</i>)	5J: A Different Kind of Software Experience: Delta College's Journey to Unified Student Support (<i>Pham</i>)

11:00 a.m. to 12:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions & Vendor Prizes

12:30 to 1:30 p.m. Lunch

1:30 to 1:45p.m. Break

1:45 to 2:45p.m. Concurrent Session #6 (primary track noted above each topic title)

<i>ERP/SIS - Banner</i>	<i>ERP / SIS Colleague</i>	<i>Security</i>	<i>Technical, Planning/Project Management</i>	<i>Cloud</i>
6A: What's New in Student MIS for Banner (Trepowsky, Prasad)	6B: Curious about Workday HR/Finance/Payroll/Recruiting/ Talent Management- Learn about 3 CCCs Success Going Live (Conrad, KilberRebman, Philip, Keys, Weiss)	6C: Update on Anti-Fraud Efforts (Lundy-Wagner)	6D: Steering the Adoption of a PM Solution (Kuhn, Hillard)	6E: Banner Managed Cloud - Lessons Learned and New Initiatives (Howard, Barnett, Shih, Saran, Nguyen, Jurado)
<i>Student Services</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	<i>Legal/Compliance</i>
6F: A Text Side Story: Text Nudging vs. Text Campaigns (Burrell, Hall)	6G: All About CALMIS with Colleague (Goldman)	6H: 4CIS Update (Moreau, Moser, Rocha, Jones, Borges)	6I: CCC TechConnect's New Service: An Easy and Equitable Way to Schedule and Facilitate Meetings Between Students, Faculty and Staff in the California Community Colleges System (Garcia)	6J: Drones on Campus and the Current Legal Landscape (AALRR)

2:45 to 3:00 p.m. Break

3:00 to 4:00 p.m. Concurrent Session #7 (primary track noted above each topic title)

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Leadership</i>	<i>Security</i>
7A: How Accessibility Fits with Diversity, Equity and Inclusion (Okinaka)	7B: How to Implement Ellucian Banner 9 Registration Self-Service (Trepesowsky)	7C: Discover the Student Lifecycle—Learn More About CRM Advise (Yourtree)	7D: How We Launched SSO, Self-Service and a Portal During COVID and Didn't Turn It All Off (Hull)	7E: Ransomware Readiness and Other 2022 Cybersecurity Concerns (Jackson)
<i>ERP/SIS - Banner</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	<i>Mobile/Portal/Remote Operation</i>
7F: All About HR MIS for Banner (Roney)	7G: Colleague Time Entry Self-Service (Molter)	7H: Understanding CCCAPPLY Threat Actors (Khan, Stensager)	7I: IDaaS'd and Confused: A Portal Guard Cloud Migration (Specht, McMains)	7J: An AppStream Solution (Moser, Bixler, Trunnell)

4:00 to 4:15 p.m. Break

4:15 to 5:15 p.m. CISOA Annual Business Meeting

5:30 to 6:30 p.m. 3CBG & 4CUG Board Meetings

6:30 to 8:00 p.m. Dinner (at hotel)

8:00 to 10:00 p.m. Late Night Hospitality (at hotel)

Wednesday, March 23rd

7:00 to 8:00 a.m. Breakfast (at hotel)

7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk (at hotel)

8:00 to 9:00 a.m. Concurrent Session #8 (primary track noted above each topic title; at hotel)

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>Security</i>	<i>Technical, Planning/Project Management</i>	<i>Cloud</i>
8A: Measure for Success: Leading Your Organization By the Numbers (Jones)	8B: All About Banner Employee Self-Service (Roney)	8C: Attack Patterns (such as Ransomware, Phishing, Windows Vulnerabilities) and Best Practices (Khan, Suto)	8D: At the Intersection of a Lot of Things: Facilities and Technology (Saran, Dunn, Bush, Wu)	8E: AWS Training: A Certification Path (Moser, Apodaca)
<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	<i>Legal/Compliance</i>
8F: Colleague Leave Self-Service (Molter)	8G: Eliminating Technical Barriers to the CVC Exchange (Vogt)	8H: CCCData: Data Access for Researchers (Klein)	8I: ITIL and Freshservice (Camara, Johnson)	8J: Automation, Artificial Intelligence and Student Data Analytics (AALRR)

9:00 to 9:15 a.m. Break

9:15 to 10:15 a.m. Concurrent Session #9 (primary track noted above each topic title; at hotel)

<i>ERP/SIS - Banner</i>	<i>ERP/SIS - Banner</i>	<i>Statewide Initiatives</i>	<i>Mobile/Portal/Remote Operation</i>	<i>Legal/Compliance</i>
9A: Banner Communication Management in Human Resources (Romey)	9B: Positive Attendance Collection with Starfish (Yin, Baltazar)	9C: Student Success starts with UI (Grewal)	9D: Are You Intune with Microsoft Endpoint Manager? (Solanki)	9E: The California Public Records Act (AALRR)
<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	<i>Security</i>	<i>Statewide Initiatives</i>	<i>ERP / SIS</i>
9F: SuperGlue: How We're Holding It Together (Klein)	9G: Let's Talk Tech Center Tools (Coleman)	9H: Phishing Email Awareness, Response and Mitigation (Zograbyan, Murguia)	9I: Financial Aid Automation in the CVC Exchange (Vogt)	9J: Next Generation Student Success Suite (Teo, Schroeder)

10:15 to 10:30 a.m. Break

10:30 to 11:30 a.m. Closing Session with Chancellor's Office Update (at hotel)

11:30 a.m. to 12:30 p.m. CISOA Board Meeting & Summit Debrief

Lunch for CISOs

1:00 to 5:00 p.m. 2022-23 CISO Certification Program

1:30 to 5:00 p.m. CISO Post-Conference Keynote & Sessions

6:00 to 8:00 p.m. CISO Post Conference Dinner

Thursday, March 24th

8:00 to 9:00 a.m. CISO Breakfast

9:00 to 11:00 a.m. CISO Post-Conference Sessions & Closing