



# CISOA 2022 Technology Summit TENTATIVE Agenda at a Glance

March 20-23, 2022 Version 122221

Please note that some of the sessions and placement are subject to confirmation and may change as we finalize the agenda, and that presenter cancellation is out of our control. Presenter details and session descriptions will be provided by mid-January. All times listed are Pacific Daylight Time (PDT).

## Sunday, March 20<sup>th</sup>

9:00 a.m. to 5:00 p.m. 2021-22 CISO Certification Program					
12:00 to 1:00 p.m. Lunch for CISOA Board and CISO Certification Program					
12:00 to 6:30 p.m. Summit Check-In / Information Desk					
1:00 to 5:00 p.m. Pre-Conference Sessions <i>(separate fee; limited to 50 participants each in most cases)</i>					
Responding to a Data Breach Event and Effectively Responding to California Public Records Act and e-Discovery Requests (AALRR)	Ethos Integration Programming Fundamentals (Ellucian) -- open to both Banner and Colleague customers	Banner Communication Management and Action Item Processing Deep Dive (Ellucian)	Testing for Resiliency of EC2 Instances and Deploying a Reliable Multi-Tier Infrastructure using CloudFormation – A Hands -On Session (AWS)	Understanding the Boundaryless Network (CCCCO)	Preparing for an IT Management Position (CISOA)
4:30 to 6:30 p.m. Opening Reception with Exhibitors					
6:30 to 8:00 p.m. Welcome Dinner & Certification Program Graduation (at hotel)					
8:00 to 10:00 p.m. Late Night Hospitality					

## Monday, March 21<sup>st</sup>

7:00 to 8:00 a.m. Breakfast (at hotel)				
7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open				
8:00 to 9:00 a.m. Opening Keynote				
9:00 to 9:15 a.m. Break				
9:15 to 10:15 a.m. Concurrent Session #1 <i>(primary track noted above each topic title)</i>				
<i>Diversity, Equity, and Inclusion</i> 1A: Identifying Equity Gaps in Student Engagement and Achievement in the New Virtual Learning World	<i>Statewide Initiatives</i> 1B: The CCC Technology Center: 25 Years and Counting	<i>ERP/SIS - Banner</i> 1C: Ellucian Banner Overview 101	<i>Security</i> 1D: How Does FHDA Stop the Fraudulent Student Applications?	<i>Cloud</i> 1E: AWS: Managed Services and DIY Can Coexist
<i>Mobile/Portal/Remote Operation</i> 1F: Smart Messaging Using Banner Communication Management (BCM)	<i>ERP/SIS - Colleague</i> 1G: What's New with Colleague Student and Financial Aid?	<i>Legal/Compliance</i> 1H: It's the Law Now	<i>Technical, Planning/Project Management</i> 1I: Electronic Banner Access Request and Provisioning: Multiple Banner Environments	1J: TBD
10:15 to 11:15 a.m. Refreshment Break with Exhibitors   Spotlight Sessions				
11:15 a.m. to 12:15 p.m. Concurrent Session #2 <i>(primary track noted above each topic title)</i>				
<i>ERP/SIS - Banner</i> 2A: What's New with Banner Student and Financial Aid?	<i>ERP/SIS</i> 2B: Ellucian Cloud: Your Path Forward	<i>Leadership</i> 2C: Leadership Through the Pandemic and Beyond	<i>Security</i> 2D: Financial Aid Fraud	<i>Technical, Planning/Project Management</i> 2E: Improving Endpoint Management Using MECM (SCCM)
<i>Cloud</i> 2F: How I Learned to Stop Worrying and Love the AWS Transit Gateway	<i>ERP/SIS - Colleague</i> 2G: What's New with Colleague HR and Finance	<i>Statewide Initiatives</i> 2H: CCCC MIS Updates	<i>Statewide Initiatives</i> 2I: Electronic Banner Access Request and Provisioning: Multiple Banner Environments	2J: TBD
12:15 to 1:15 p.m. Lunch & Awards				
1:15 to 1:30 p.m. Break				

**1:30 to 2:30 p.m. Concurrent Session #3 (primary track noted above each topic title)**

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Security</i>	<i>Cloud</i>
<b>3A: Implicit Bias?</b>	<b>3B What's New with Banner Human Resources and Finance?</b>	<b>3C Ellucian Ethos as Your Integration Platform</b>	<b>3D: Active Directory, Exchange and Fileshare Auditing</b>	<b>3E: Taming Product Integrations with Python and Containers</b>
<i>Statewide Initiatives</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	
<b>3F: CVC Exchange 101</b>	<b>3G: Deep Dive Into Colleague Self-Service</b>	<b>3H: CCC Security Center Overview</b>	<b>3I: Starfish Implementation Case Study</b>	<b>3J: Reducing Complexity with Integration (Fortinet)</b>

**2:30 to 3:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions**

**3:30 to 4:30p.m. Concurrent Session #4 (primary track noted above each topic title)**

<i>ERP/SIS - Banner</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Security</i>	<i>Cloud</i>
<b>4A: All About the CalGrant Financial Aid Process</b>	<b>4B: All About HR MIS for Banner</b>	<b>4C: The Only "Experience" Your Constituents Need</b>	<b>4D: Planning, Preparation, Performing and Practicing for Ransomware Attacks</b>	<b>4E: AWS Training: A Certification Path</b>
<i>Mobile/Portal/Remote Operation</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	
<b>4F: Talk is Cheap When Your Phone System Lives in the Cloud</b>	<b>4G: Colleague CAL ISIR Automation</b>	<b>4H: Fraud Intervention within the CCC Admission and Onboarding Process</b>	<b>4I: Wide Area Network Showcase: Meeting the Needs of KCCD's Vast Geography</b>	<b>4J: Enabling Students with Information to Simplify Their Journey by Observing How Students Engage with Data (Anthology)</b>

**4:30 to 6:30 p.m. Presidents Reception with Exhibitors**

**Evening on Own**

**8:00 to 10:00 p.m. Late Night Hospitality (at hotel)**

**Tuesday, March 22<sup>nd</sup>**

**7:00 to 8:00 a.m. Breakfast (at hotel)**

**7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk & Exhibit Hall Open (until 12:30 p.m.)**

**8:00 to 9:00 a.m. General Session**

**9:00 to 10:00 a.m. Refreshment Break with Exhibitors | Spotlight Sessions**

**10:00 to 11:00 a.m. Concurrent Session #5 (primary track noted above each topic title)**

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Statewide Initiatives</i>	<i>Cloud</i>
<b>5A: Mobile Design: Scaling Access through Professional Development</b>	<b>5B: 320 Deep Dive</b>	<b>5C: Elevating Enrollment Outcomes with CRM Recruit</b>	<b>5D: CCC Accessibility Center: Who We Are and What We Do</b>	<b>5E: Banner Real-Time Canvas Integration with the Cumulus Data Adapter</b>
<i>Mobile/Portal/Remote Operation</i>	<i>ERP/SIS - Colleague</i>	<i>Legal/Compliance</i>	<i>Statewide Initiatives</i>	
<b>5F: Where'd the Automated Reports Go?</b>	<b>5G: Colleague: New Capped fees for Account Receivable</b>	<b>5H: Legal Compliance Session (exact title tbd)</b>	<b>5I: Doing More With Less: How the CCC Technology Center Can Help Your College with Statewide Ed Tech Implementations</b>	<b>5J: TBD</b>

**11:00 a.m. to 12:30 p.m. Refreshment Break with Exhibitors | Spotlight Sessions & Vendor Prizes**

**12:30 to 1:30 p.m. Lunch**

**1:30 to 1:45p.m. Break**

**1:45 to 2:45p.m. Concurrent Session #6 (primary track noted above each topic title)**

<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Security</i>	<i>Technical, Planning/Project Management</i>	<i>Cloud</i>
<b>6A: What's New in Student MIS for Banner</b>	<b>6B: Curious about Workday HR/Finance/Payroll/Recruiting/Talent Management-Learn about 3 CCCs Success Going Live</b>	<b>6C: Update on Anti-Fraud Efforts</b>	<b>6D: Steering the Adoption of a PM Solution</b>	<b>6E: Banner Managed Cloud - Lessons Learned and New Initiatives</b>
<i>Mobile/Portal/Remote Operation</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	
<b>6F: An AppStream Solution</b>	<b>6G: All About CALMIS with Colleague</b>	<b>6H: 4CIS Update</b>	<b>6I: CCC TechConnect's New Service: An Easy and Equitable Way to Schedule and Facilitate Meetings Between Students, Faculty and Staff in the California Community Colleges System</b>	<b>6J: TBD</b>

**2:45 to 3:00 p.m. Break**

**3:00 to 4:00 p.m. Concurrent Session #7 (primary track noted above each topic title)**

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>ERP/SIS</i>	<i>Leadership</i>	<i>Cloud</i>
<b>7A: How Accessibility Fits with Diversity, Equity and Inclusion</b>	<b>7B: How to Implement Ellucian Banner 9 Registration Self-Service</b>	<b>7C: Discover the Student Lifecycle—Learn More About CRM Advise</b>	<b>7D: How We Launched SSO, Self-Service and a Portal During COVID and Didn't Turn It All Off</b>	<b>7E: Knights of the Ellucian Banner Roundtable: Come Chat with Your 4CIS Peers!</b>
<i>ERP/SIS - Banner</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	
<b>7F: Calling RESTful APIs from the Database</b>	<b>7G: Colleague Time Entry Self-Service</b>	<b>7H: Understanding CCCAPPLY Threat Actors</b>	<b>7I: IDaaS'd and Confused: A Portal Guard Cloud Migration</b>	<b>7J: A Text Side Story: Text Nudging vs. Text Campaigns (Ocelot)</b>

**4:00 to 4:15 p.m. Break**

**4:15 to 5:15 p.m. CISOA Annual Business Meeting**

**5:30 to 6:30 p.m. 3CBG & 4CUG Board Meetings**

**6:30 to 8:00 p.m. Dinner (at hotel)**

**8:00 to 10:00 p.m. Late Night Hospitality (at hotel)**

**Wednesday, March 23<sup>rd</sup>**

**7:00 to 8:00 a.m. Breakfast (at hotel)**

**7:30 a.m. to 6:30 p.m. Summit Check-In / Information Desk (at hotel)**

**8:00 to 9:00 a.m. Concurrent Session #8 (primary track noted above each topic title; at hotel)**

<i>Diversity, Equity, and Inclusion</i>	<i>ERP/SIS - Banner</i>	<i>Security</i>	<i>Technical, Planning/Project Management</i>	<i>Cloud</i>
<b>8A: Measure for Success: Leading Your Organization By the Numbers</b>	<b>8B: All About Banner Employee Self-Service</b>	<b>8C: Attack Patterns Such as (Ransomware, Phishing, Windows Vulnerabilities) and Best Practices</b>	<b>8D: At the Intersection of a Lot of Things: Facilities and Technology</b>	<b>8E: TBD</b>
<i>ERP/SIS - Colleague</i>	<i>ERP/SIS - Colleague</i>	<i>Statewide Initiatives</i>	<i>Technical, Planning/Project Management</i>	
<b>8F: Colleague Leave Self-Service</b>	<b>8G: It's the Law Now</b>	<b>8H: CCCData: Data Access for Researchers</b>	<b>8I: ITIL and Freshservice</b>	<b>8J: TBD</b>

**9:00 to 9:15 a.m. Break**

**9:15 to 10:15 a.m. Concurrent Session #9 (primary track noted above each topic title; at hotel)**

<i>ERP/SIS - Banner</i>	<i>Leadership</i>	<i>Technical, Planning/Project Management</i>	<i>Technical, Planning/Project Management</i>	<i>Legal/Compliance</i>
<b>9A: Banner Communication Management in Human Resources</b>	<b>9B: Measure for Success: Leading Your Organization By the Numbers</b>	<b>9C: Implementing and Leveraging Okta as Your IAM Solution</b>	<b>9D: Docker Containers for Ellucian Experience Development</b>	<b>9E: Legal Compliance Session (exact title tbd)</b>
<i>Statewide Initiatives</i>	<i>Statewide Initiatives</i>	<i>Security</i>	<i>Statewide Initiatives</i>	
<b>9F: SuperGlue: How We're Holding It Together</b>	<b>9G: Let's Talk Tech Center Tools</b>	<b>9H: Phishing Email Awareness, Response and Mitigation</b>	<b>9I: CVC Exchange - Becoming a Home College &amp; Live Seat Count Integration</b>	<b>9J: TBD</b>

**10:15 to 10:30 a.m. Break**

**10:30 to 11:30 a.m. Closing Session with Chancellor's Office Update (at hotel)**

**11:30 a.m. to 12:30 p.m. CISOA Board Meeting & Summit Debrief**

**Lunch for CISOs**

**1:00 to 5:00 p.m. 2022-23 CISO Certification Program**

**1:30 to 5:00 p.m. CISO Post-Conference Keynote & Sessions**

**6:00 to 8:00 p.m. CISO Post Conference Dinner**

**Thursday, March 24<sup>th</sup>**

**8:00 to 9:00 a.m. CISO Breakfast**

**9:00 to 11:00 a.m. CISO Post-Conference Sessions & Closing**