

CISOA 2023 Technology Summit Agenda Version 011823

Please note that the agenda is subject to change and that presenter cancellation, should it happen at any time, is out of our control. All Summit activities will be held at the Hyatt Regency San Francisco Airport. **IMPORTANT NOTE:** You'll see that there is still one time slot being finalized (Concurrent Sessions #4) and those details will be released soon.



Monday, March 6th

Time	Location	Event
8:00 – 1:00	HARBOUR B	CISOA Certification Program
9:00 – 12:00	CONF SUITE 6052	PeopleSoft User Group
12:00 – 5:00	GP FOYER	Summit Check-In / Information Desk
1:00 – 5:00		Pre-Conference Intensive Sessions (separate fee of \$50 each)
	SANDPEBBLE A/B	PC1: Experience a Data Breach & Best Practices of Incident Response Planning
	SANDPEBBLE C/D	PC2: Microsoft A5 Suite -Best Practices to Implement
	BAYSIDE	PC3: Getting Started with the AWS Cloud
	HARBOUR A	PC4: Ellucian Experience Technical Deep Dive
5:00 – 6:00	CONF SUITE 2052	4CUG User Group
6:00 – 8:30	SEQUOIA	Welcome Dinner with Opening Remarks and Certification Graduation PLUS Comedian Steve Hytner (dinner event is a \$36 add on)
8:30 – 10:30	PAVILION	Late Night Hospitality

Tuesday, March 7th

Time	Location	Event										
8:00 – 5:00	GP FOYER	Summit Check-In / Information Desk										
8:00 – 9:00	GP BALLROOM	Breakfast with the Exhibitors (deluxe continental stations) – DAY ONE OF EXHIBITS										
9:00 – 10:15	REGENCY BALLROOM	Opening General Session with Welcome Remarks and Sponsor Recognition by CISOA President, Chris Blackmore and Keynote Speaker – Katherine Jeffery										
10:15 – 10:30		Transition Break										
10:30 – 11:30		Concurrent Session #1										
		<table border="0" style="width: 100%;"> <tr> <td style="width: 20%; vertical-align: top;"> <small>Legal/Compliance, Leadership</small> 1A: It's the Law Now: Technology Edition CYPRESS A </td> <td style="width: 20%; vertical-align: top;"> <small>Leadership</small> 1B: The Accidental IT Leader HARBOUR A </td> <td style="width: 20%; vertical-align: top;"> <small>Cloud/Leadership</small> 1C: Getting Started with the AWS Cloud Migration CYPRESS C </td> <td style="width: 20%; vertical-align: top;"> <small>ERP/SIS</small> 1D: Ellucian and the CCCs SANDPEBBLE A&B </td> <td style="width: 20%; vertical-align: top;"> <small>Leadership</small> 1E: Embracing a Growth Mindset SANDPEBBLE C&D </td> </tr> <tr> <td style="vertical-align: top;"> <small>ERP/SIS, Cloud, ERP/SIS-PeopleSoft</small> 1F: ERP/SIS Making your Campus Solutions the Center of Attention SANDPEBBLE E </td> <td style="vertical-align: top;"> <small>State Initiatives, Technical, Planning/Project Management</small> 1G: CVC Exchange: Becoming a Teaching College BAYSIDE </td> <td style="vertical-align: top;"> <small>Security, Functional Track</small> 1H: Getting the Most out of Microsoft A5 Security CYPRESS B </td> <td style="vertical-align: top;"> <small>State Initiatives, Leadership</small> 1I: CCC Tech Center Overview & General Updates CONF SUITE 4052 (CCC) </td> <td style="vertical-align: top;"> <small>Cloud Sponsor Session: 101VOICE</small> 1J: A Second Look on Cloud Telephony Migration & New 911 Regulations! HARBOUR B </td> </tr> </table>	<small>Legal/Compliance, Leadership</small> 1A: It's the Law Now: Technology Edition CYPRESS A	<small>Leadership</small> 1B: The Accidental IT Leader HARBOUR A	<small>Cloud/Leadership</small> 1C: Getting Started with the AWS Cloud Migration CYPRESS C	<small>ERP/SIS</small> 1D: Ellucian and the CCCs SANDPEBBLE A&B	<small>Leadership</small> 1E: Embracing a Growth Mindset SANDPEBBLE C&D	<small>ERP/SIS, Cloud, ERP/SIS-PeopleSoft</small> 1F: ERP/SIS Making your Campus Solutions the Center of Attention SANDPEBBLE E	<small>State Initiatives, Technical, Planning/Project Management</small> 1G: CVC Exchange: Becoming a Teaching College BAYSIDE	<small>Security, Functional Track</small> 1H: Getting the Most out of Microsoft A5 Security CYPRESS B	<small>State Initiatives, Leadership</small> 1I: CCC Tech Center Overview & General Updates CONF SUITE 4052 (CCC)	<small>Cloud Sponsor Session: 101VOICE</small> 1J: A Second Look on Cloud Telephony Migration & New 911 Regulations! HARBOUR B
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11:30 – 1:30	GP BALLROOM	Progressive Lunch and Dessert with Exhibitors										
1:30 – 2:30		Concurrent Session #2										

<p><i>Legal/Compliance, Security</i> 2A: The European Union's GDPR and China's PIPL: Navigating International Data Regulations CYPRESS A</p>	<p><i>Functional Track, Diversity, Equity, and Inclusion</i> 2B: Transforming Roadmaps to Degree Plans: More Than Meets the Eye HARBOUR A</p>	<p><i>Cloud, Emergency Preparedness/Disaster Recover</i> 2C: Why Cloud? CYPRESS B</p>	<p><i>ERP/SIS - Banner</i> 2D: Build a Better Bridge - Closing the Self-Service Gap with PageBuilder SANDPEBBLE A&B</p>	<p><i>Functional Track, Diversity, Equity, and Inclusion</i> 2E: Shop, Drop, and Enroll: Addressing the Declining Enrollment Emergency SANDPEBBLE C&D</p>
<p><i>Leadership, Functional, Technical</i> 2F: Hyflex Classrooms Overview and Designed at CRC SANDPEBBLE E</p>	<p><i>Statewide Initiatives/Functional Track</i> 2G: Breaking Down Barriers: Improved CVC Exchange Financial Aid Integration BAYSIDE</p>	<p><i>Functional Track, Diversity, Equity, and Inclusion</i> 2H: Reimagine the Student Experience CYPRESS C</p>	<p><i>Legal/Compliance, Diversity, Equity, and Inclusion, Statewide Initiatives</i> 2I: Services Provided by the CCC Accessibility Center CONF SUITE 4052 (CCC)</p>	<p><i>Enrollment Management/Student Success, ERP/SIS, Technical Sponsor Session: Anthology</i> Leveraging Anthology + Microsoft Technologies to Identify Enrollment Trends & Opportunities HARBOUR B</p>
1:30 – 2:30	GP BALLROOM	Snack Break with Exhibitors		
3:30 – 4:30		Concurrent Session #3		
<p><i>Legal/Compliance, Security</i> 3A: Surveillance on Campus CYPRESS A</p>	<p><i>Technical, Planning/Project Management, Leadership</i> 3B: Online Centralized Help desk and print services HARBOUR A</p>	<p><i>Cloud, Leadership, ERP/SIS</i> 3C: Path to the Cloud - What Your Future Looks Like SANDPEBBLE C&D</p>	<p><i>ERP/SIS, Technical, Planning/Project Management</i> 3D: PCC LancerPoint - Ellucian Experience Implementation SANDPEBBLE A&B</p>	<p><i>Cloud, Security, Emergency Preparedness/Disaster Recovery</i> 3E: Security in the AWS Cloud CYPRESS C</p>
<p><i>Security, Functional Track</i> 3F: Getting the Most out of Your A5 License SANDPEBBLE E</p>	<p><i>Statewide Initiatives, Security</i> 3G: Systemwide Security Services Update BAYSIDE</p>	<p><i>ERP/SIS - Banner, ERP/SIS - Colleague, Functional Track</i> 3H: MMPS with Ellucian Banner and Colleague CYPRESS B</p>	<p><i>ERP/SIS - Colleague, Functional Track</i> 3I: Colleague Basics CONF SUITE 2052 (4CUG)</p>	<p><i>Security Sponsor Session: Fortinet</i> 3J: 2023 – The Year We Make Contact (and, Actually Reduce Risk!) HARBOUR B</p>
4:30 – 6:30	GP BALLROOM	President's Reception with Exhibitors <i>(all participants welcome)</i>		
6:30 – 8:30	CONF SUITE 2052	4CUG User Group		
Evening	PAVILION	OPEN NIGHT (sponsor hosted dinners and hospitality suites)		

Wednesday, March 8th

Time	Location	Event		
8:00 – 5:30	GP FOYER	Summit Check-In / Information Desk		
8:00 – 10:00	GP BALLROOM	Breakfast with Exhibitors (deluxe continental stations) AND 2023 Strategic Partner Spotlight Sessions / Prizes – DAY TWO OF EXHIBITS (a.m. only)		
10:00 – 11:15	REGENCY BALLROOM	General Session with Sponsor Recognition by CISOA President, Chris Blackmore and Keynote Speaker – Jeff Duncan-Andrade		
11:15 – 11:30		Transition Break		
11:30 – 12:30		Concurrent Session #4		
<p><i>Leadership, Functional, Technical</i> 4A: Hyflex Classroom: How to Approach CYPRESS A</p>	<p><i>Cloud, Technical/Planning</i> 4B: Multiple Paths to the Cloud SANDPEBBLE E</p>	<p><i>Functional Track, ERP/SIS-PeopleSoft</i> 4C: Graduates Roll Out: Optimizing Batch Graduation Processing SANDPEBBLE C&D</p>	<p><i>Cloud</i> 4D: Institutions with Their Heads in the Clouds SANDPEBBLE A&B</p>	<p><i>Security, Leadership</i> 4E: Winning the Hardest Security Battle. Employee Buy In HARBOUR A</p>

	<i>Functional, Mobile/Portal/Remote Operation</i> 4G: Overcoming Barriers, Confusion, and Stop-outs by Making Student Services Accessible Online BAYSIDE A & B	<i>Functional</i> 4H: How You Can Break Down Silos in Hiring and Onboarding? (Co-presentation with PeopleAdmin) CYPRESS B	<i>TBD</i> <i>Sponsor Session: Ocelot</i> 4I: Deepening Student Engagement through SIS Integrated, Personalized Messaging with Ocelot 24/7 CONF SUITE 7052	<i>Security</i> <i>Sponsor Session: Verkada</i> 4J: How Pasadena City College Eliminated NVR Maintenance Costs with Hybrid Cloud Security HARBOUR B
12:30 – 1:30	SEQUOIA/ATRIUM	Networking Lunch (<i>a full buffet</i>)		
12:30 – 1:30	CONF SUITE 5052	CCC AWS (CAUG) User Group		
12:30 – 1:30	CONF SUITE 2052	4CUG User Group		
1:30 – 2:30		Concurrent Session #5		
<i>Legal/Compliance, Security</i> 5A: Fair Use or Infringement? Copyright Issues on Campus CYPRESS A	<i>ERP/SIS, ERP/SIS - Banner, ERP/SIS - Colleague</i> 5B: CCC + ECH SANDPEBBLE E	<i>ERP/SIS - Banner, Cloud, Technical, Planning/Project Management</i> 5C: The Great Migration to Banner SaaS: Lessons Learned and Best Practices SANDPEBBLE C&D	<i>ERP/SIS - Banner, ERP/SIS - Colleague</i> 5D: Ellucian Ethos as Your Platform for Digital Innovation SANDPEBBLE A&B	<i>Cloud, Functional Track</i> 5E: Turning Data into Wisdom with AWS CYPRESS C
<i>Diversity, Equity, and Inclusion</i> 5F: Re-Engaging Racial Equity in Information Systems Communities- Part I HARBOUR A	<i>Statewide Initiatives, Leadership, Diversity, Equity, and Inclusion</i> 5G: CCC TechConnect: An Overview of Services BAYSIDE	<i>Statewide Initiatives, Functional Track</i> 5H: CCC Application Next-Gen Update: Student Centered Design from the Ground Up CYPRESS B	<i>TBD</i> 5I: TBD CONF SUITE 7052	<i>Emergency Preparedness, ERP/SIS - Colleague, Leadership, Security, Statewide Initiatives, Technical</i> <i>Sponsor Session: Civatas Learning</i> 5J: From Disaster Recovery to Student Success HARBOUR B
2:30 – 2:45		Transition Break		
2:45 – 3:45		Concurrent Session #6		
<i>Legal/Compliance, Leadership</i> 6A: It's the Law Now: Technology Edition REPEAT CYPRESS A	<i>Functional Track, ERP/SIS - PeopleSoft</i> 6B: Self-Service Major Change in PeopleSoft Fluid SANDPEBBLE E	<i>Leadership, Functional Track, Planning/Project Management</i> 6C: The Future of Academia: A Case for Digitization (Co-presentation with PeopleAdmin) CYPRESS C	<i>ERP/SIS, Functional Track, Leadership</i> 6D: Identity Management at Scale in Higher Ed SANDPEBBLE A&B	<i>Cloud, ERP/SIS, Leadership</i> 6E: 4CIS Update SANDPEBBLE C&D
<i>Diversity, Equity, and Inclusion</i> 6F: Re-Engaging Racial Equity in Information Systems Communities- Part II HARBOUR A	<i>Functional Track, ERP/SIS - Banner, ERP/SIS - Colleague</i> 6G: Let's Talk CCCApply BAYSIDE	<i>Statewide Initiatives, Functional Track</i> 6H: CENIC Services and Upgrades CYPRESS B	<i>TBD</i> <i>Sponsor Session: ConnexEd</i> 6I: How Compton College was able to use ConexED's new Ethos API for Banner Cloud to Automate MIS Reporting and Maximize State Funding CONF SUITE 7052	<i>Diversity, Equity, and Inclusion, Student Success, Finance, Technical, Analytics</i> <i>Sponsor Session: GCOM Software</i> 6J: Analytics with Impact: Elevating Opportunities that Need Attention and Action HARBOUR B
3:45 – 4:00		Transition Break		
4:00 – 5:00		Concurrent Session #7		

<p><i>Legal/Compliance, Leadership</i> 7A: Project Prioritization Process CYPRESS A</p>	<p><i>Functional Track, ERP/SIS - PeopleSoft</i> 7B: Supporting Standardized MIS Reporting with PeopleSoft. A Panel of Different Perspectives SANDPEBBLE E</p>	<p><i>Leadership, Functional Track, Planning/Project Management</i> 7C: Procuring Accessible Technology at RSCCD and College of the Canyons CYPRESS C</p>	<p><i>ERP/SIS - Banner, ERP/SIS - Colleague</i> 7D: Ellucian Experience: Where Power Meets Personalization SANDPEBBLE A&B</p>	<p><i>Cloud, Disaster Recovery</i> 7E: Expect the Unexpected – Preparing Banner for a Disaster SANDPEBBLE C&D</p>
<p><i>Diversity, Equity, and Inclusion</i> 7F: Table Talks SEQUOIA</p>	<p><i>ERP/SIS - Colleague, Functional Track</i> 7G: Ellucian Colleague: Cal ISIR Imports in Financial Aid BAYSIDE</p>	<p><i>Statewide Initiatives, Functional Track</i> 7H: Transitioning from the Download Client - A Step-By-Step Implementation Guides CYPRESS B</p>	<p><i>Security, Functional Track</i> 7I: Vulnerability Management HARBOUR A</p>	<p><i>Student Success, Leadership, Mobile App</i> <i>Sponsor Session: Pathify</i> 7J: Working Smarter by Streamlining Tech Resources HARBOUR B</p>

5:15 – 6:15	TBD	CISOA Annual Business Meeting
6:30 – 8:30	SEQUOIA	Luau Themed Awards Dinner PLUS Hawaiian Music / Show (<i>dinner event is a \$36 add on</i>)
8:30 – 10:30	PAVILION	Late Night Hospitality

Thursday, March 9th

Time	Location	Event		
8:00 – 12:30	GP FOYER	Summit Check-In / Information Desk		
8:00 – 9:00	SEQUOIA/ATRIUM	Networking Breakfast (a full breakfast buffet)		
8:00 – 9:00	CONF SUITE 2052	4CUG Business Meeting		
8:00 – 9:00	CONF SUITE 3052	3CBG Board Meeting (tentative)		
9:00 – 10:00		Concurrent Session #8		
<p><i>Legal/Compliance, Leadership</i> 8A: Automation, Artificial Intelligence and Student Data Analytics CYPRESS A</p>	<p><i>ERP/SIS, ERP/SIS – PeopleSoft</i> 8B: The Peoplesoft Users Group. A CCC Community Sharing Knowledge, Resources and Best Practice SANDPEBBLE E</p>	<p><i>Cloud, ERP/SIS, Leadership</i> 8C: Why your CEO Should Care About Moving to SaaS SANDPEBBLE C&D</p>	<p><i>ERP/SIS</i> 8D: Introduction to Ellucian Insights Reporting Tool SANDPEBBLE A&B</p>	<p><i>Mobile/Portal/Remote Operation, Functional Track</i> 8E: How to Achieve Zero Touch Deployment Using Jamf for Apple Devices HARBOUR A</p>
<p><i>Security</i> 8F: Incident Response Tabletop CYPRESS B</p>	<p><i>Statewide Initiatives, ERP/SIS, Functional Track</i> 8G: Delivering CCC Apply Applications with Ellucian Ethos BAYSIDE</p>	<p><i>Cloud, Functional Track, Mobile/Portal/Remote Operation</i> 8H: Honey I Shrunk my Profile (FS Logix)!!! CYPRESS C</p>	<p><i>Leadership, ERP/SIS</i> 8I: Overcoming Staffing Challenges Using Technical Advisory Services CONF SUITE 2052 (4CUG)</p>	<p><i>Cloud, Communications, Mobile App, Technical</i> <i>Sponsor Session: Global CTI</i> 8J: Cutting Through the Haze of Voice Options HARBOUR B</p>
10:00 – 10:15		Transition Break		
10:15 – 11:15		Concurrent Session #9		
<p><i>Leadership, Technical, Planning/Project Management</i> 9A: Building a Data-driven Organization from the Ground Up CYPRESS A</p>	<p><i>Mobile/Portal/Remote Operation, Functional Track</i> 9B: Living with HyFlex SANDPEBBLE E</p>	<p><i>Leadership, Project Management, Diversity, Equity, and Inclusion</i> 9C: SDCCD Blue Ocean Strategy – One San Diego CYPRESS C</p>	<p><i>ERP/SIS, Functional Track</i> 9D: How Do You Measure Success? SANDPEBBLE A&B</p>	<p><i>ERP/SIS – Colleague, Functional Track</i> 9E: Product Update: Colleague HR Self-Service SANDPEBBLE C&D</p>

<p><i>Technical, Planning/Project Management, Leadership, Emergency Preparedness/Disaster Recovery</i></p> <p>9F: Taking the Mystery out of Business Continuity and Emergency Preparedness HARBOUR A</p>	<p><i>ERP/SIS – Banner, ERP/SIS – Colleague</i></p> <p>9G: California College Promise Grant (CCPG) Application with Banner and Colleague BAYSIDE</p>	<p><i>Security, Functional Track</i></p> <p>9H: Monitoring & Logging CYPRESS B</p>	<p><i>TBD</i></p> <p><i>Sponsor Session: Presidio</i></p> <p>9I: TBD CONFERENCE SUITE 7052</p>	<p><i>Statewide Initiatives/Student Services</i></p> <p><i>Sponsor Session: CourseLeaf</i></p> <p>9J: Transforming Your Catalog to Drive Student Enrollment, Engagement, and Success! HARBOUR B</p>
11:15 – 11:30		Transition Break		
11:30 – 12:30	REGENCY BALLROOM	Closing Session / Chancellor’s Office Update		
12:45 – 2:00	TBD	CISOA Board Meeting		

GP = Grand Peninsula